

# **GRIP**<sup>®</sup> for Windows

## **Program Synopsis**

Last Revised : November 22, 2007

DB Software Associates 555 Tammany Pointe Alpharetta, GA 30004 678-524-8108

Email: sales@dbsoftwareassociates.com / Web Site: http://www.dbsoftwareassociates.com

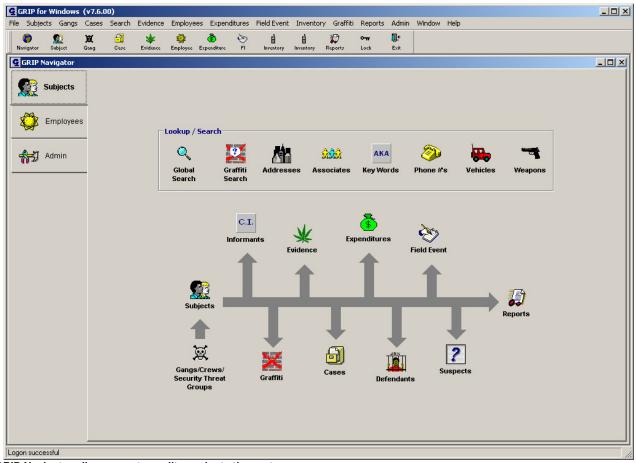
G R I P® FOR WINDOWS	
SUBJECT MODULE	5
GANG MODULE	8
GRAFFITI MODULE	
CASE MODULE	
CRIME HISTORY (SUSPECTS AND DEFENDANTS)	
EVIDENCE MODULE	14
EMPLOYEE MODULE	
EXPENDITURE MODULE	16
FIELD EVENT MODULE	
INVENTORY MODULE	
REPORTS	20
CODE TABLES	21
SEARCHING CAPABILITIES	22
WEAPON SEARCH	24
COMMENTS SEARCH	24
CONTACTS SEARCH	24
SEARCH TREE	25
SEARCH PHOTO ARRAY	
SECURITY	27
APPENDIX A - GRIP CODE TABLES	
APPENDIX A - GRIP CODE TABLES (CONTINUED)	
APPENDIX B - HARDWARE / SOFTWARE REQUIREMENTS	
NETWORK SERVER REQUIREMENTS Desktop / Laptop Client	
APPENDIX C - FREQUENTLY ASKED QUESTIONS	
APPENDIX C - FREQUENTLY ASKED QUESTIONS	

## Index

## $G \ R \ I \ P_{\tiny (B)} \ for \ W_{indows}$

#### A Relational Intelligence for Law Enforcement

**GRIP®**, (Graphical Relational Intelligence Program), is designed to combat the expanding problems of intelligence analysis, gangs and narcotics distribution. GRIP provides a computerized way to compile, categorize and correlate information for fast, easy and accurate retrieval. Installed on ordinary PCs, GRIP eliminates conventional filing methods, and enables agencies to act on cases before the trail gets cold. GRIP meets the demanding requirements that law enforcement agencies need to track intelligence information.



The GRIP Navigator allow users to easilty navigate the system.

**Link Analysis and Searching.** Global Link Analysis Searching allows users to do multi-dimensional searches of data entered into GRIP. A multi-dimensional search is a search across different types of data, combining the results to produce a list of subjects matching all search criteria. Global Link Analysis Searching allows users to search across subjects, address, associates, key words, telephone numbers, physical marks, and vehicles. GRIP retrieves records meeting the search criteria and displays a photo of each subject, along with all related information.

**Combines text and images.** Unlike traditional filing methods, GRIP electronically consolidates case information and integrates text and images. The database stores complete subject information, such as demographic data, physical characteristics, gang affiliation, criminal history, aliases, vehicles, and phone numbers associated with a subject. Images may be entered into the database using scanners, digital cameras, and camcorders.

**Stores gang information.** GRIP stores and displays information relative to any known gang, such as gang name, moniker, estimated number of members, geographical territory, hangouts and images of hand-signs, tattoos and graffiti.

Automatically generates photo arrays. GRIP brings a subject list to life by displaying photo arrays of six images matching the criteria specified by the user. Images can be instantly enlarged at the touch of a button to focus on specific areas of interest such as scars, marks or tattoos. With the addition of a color printer, photos can be printed in full color.

	TOM	s ID: <mark>2522</mark>		Subject/Pla	ace Name: <mark>BEN</mark>	NNETT, CRAIG	Н					
sociate Key	Words	Phone #'s	Vehicles	Weapons	Case Links	Inmate	Review	Cor	itacts	Crime Types	1	
bject Phy	vsical	Misc	ID Info	Comments	Gang	Images	Attachments	SM	T's	Intel Log	Registrant	Addres
Subject #	: 00002522	Diaco	Name:		[]	SS Export Eligit	le RISS Crim	o Acti	uite			<b>_</b>
Last Name:		FIGUE	Suf	īv:	<ul> <li>First Name:</li> </ul>			6 MU		ddle: H		<u> </u>
					Subject Status:			-		ype: Full Reci	ord	
Subject Type ustody Agency					Subject Status: TOMIS ID:				Security Gr		Jru	<u> </u>
Inmate #					Jacket #				Security of	oup. ((Aii)		<u> </u>
					-					and the		
Building #			Apt/B	dg/Suite/Other						1000		
Rural Route		BLUE HERC		Rural Route Bo						1	1	
Street	ATLANTA		-1N	Lane	• GA •	 Zip: 30004					-	
County			▼ Re	stat sidence Countr		] <b>ZID:</b> p0004				4 6	1	
Birth Country	<u> </u>			zenship Countr						1		
	980-94-57	05	0.0	Photo ID			<u> </u>				1	
rivers License	-			DL Stat		-			10000		A	
Place Employed												
Date of Birth		Age: 36	Date of Death:	00/00/0000	Death Reason:		•					
Primary Gang	Bridgeviev	v Bad Boys			-							
Threat to Law	Enforceme	ent 🔽 Violer	nce Potential:			<ul> <li>Last Con</li> </ul>	tact: 00/00/000	00	Purge Re	eview Period:	5 Years	•
Threat Reason												
	1											
	12/17/1998		By User: DBSA By User: DBSA				e Based on Dat ed on Date Las					
Entered: Last Modified:												

e traditional filing methods, GRIP electronically consolidates case information and integrates text and images.

**Produces association matrices.** GRIP eliminates the traditional labor-intensive process of link analysis that can take weeks to produce. Unknown correlation's between subjects are revealed with GRIP's powerful relational cross-referencing functionality. GRIP builds associations between subjects, AKA's, telephone numbers, vehicles, or addresses in seconds.

**Manages case information.** GRIP provides an efficient method of managing cases. Complete case details, in addition to suspect, defendants, and arrests details can be entered for each case. GRIP also features a Field Investigation module. FI's record street stop intelligence, including associates and vehicles. GRIP can automatically track drug expenditures, evidence and forfeitures, search warrants and other administrative reporting responsibilities.

**Features versatile technology.** GRIP can be used as a stand-alone system within a department, task force, or investigative unit; within a multi-user local network; or within a wide-area network serving multiple locations.

**Complete service and support.** DB Software Associates offers services such as installation, on-site training and support. A number of maintenance plans are available to meet customer-specific requirements.

#### To learn more, call or write:

#### DB Software Associates, LLC

555 Tammany Pointe Alpharetta, GA 30004 678-524-8108 Email: sales@dbsoftwareassociates.com Web Site: http://www.dbsoftwareassociates.com

## **Subject Module**

	том	IS ID: 2522		Subject/Pl	lace Name: BEN	NETT, CRAIG H	4				
ssociate	Key Words	Phone #'s	Vehicles	Weapons	Case Links	Inmate	Review	Contacts	Crime Types	1	
ubject	Physical	Misc	ID Info	Comments	Gang	Images	Attachments	SMT's	Intel Log	Registrant	Address
Subi	ect # 00002522	Place	Name:		R	SS Export Eligibl	le RISS Crim	e Activitic			<b>_</b>
	ame: BENNETT	1400		ffix:	<ul> <li>First Name:</li> </ul>				liddle: H		
Subject	Type: Adult		•		 Subject Status:			▼ Record	Type: Full Reco	ord	-
Custody Ag			-		TOMIS ID:	-			Group: (All)		-
Inm	ate #				Jacket #	(		_			_
Build	ng # 180		Apt/	Bidg/Suite/Other	#				-		
Rural R				Rural Route Bo						2	
SI	reet:	BLUE HERC	N	Lane	•	▼			la		
	City: ATLANTA	<b>v</b>	-	Stat	te: GA 💌	Zip: 30004			1	-	
	unty:			esidence Count	-		<b>•</b>		1 2	1	
Birth Cou			✓ Cit	izenship Count	-		<b>•</b>		a la	1	
Deivere Lie	SSN: 980-94-57			Photo ID DL Sta		<b>_</b>		.000		A	
Place Emple		AIC			te: JIA						-
· · · · · · · · · · · · · · · · · · ·	Birth: 08/01/197	1 Age: 36	Date of Death	: 00/00/0000	Death Reason:		•				
	ang: Bridgevie				<b>-</b>						
Threat to	Law Enforceme	ent 🔽 Violer	nce Potential:			<ul> <li>Last Cont</li> </ul>	act: 00/00/000	0 Purge	Review Period:	5 Years	-
Threat Rea	ison:										
	red: 12/17/1998 ied: 10/12/2001		By User: DBS. By User: DBS.			-		e Entered: 12/10 t Modified: 10/11			
	ved: 09/19/2003		By User: DBS.					st Viewed: 09/11			

Subject: Name, Address, Demographics, SSN, drivers license, date of birth, primary image, etc.

- **Physical:** Complete physical description, including sex, race, height, weight, ethnic origin, build, hair color, hair style, eye color, facial hair, teeth, handicaps, etc.
- **Miscellaneous:** Areas frequented, basis for caution, crime specialty, city and country of birth, occupation, school, marital status, spouse name, etc.
- **ID Information:** FBI number, SID number, user defined numbers, fingerprint class, etc.

Comments: Notes and comments.

	TON	11 <b>S ID:</b> 2215		Subject/F	Place Name: <mark>B4</mark>	LDUS, RONNI	E D				
ssociate	Key Words	Phone #'s	Vehicles	Weapons	Case Links	Inmate	Review	Contacts	Crime Types	]	
ubject	Physical	Misc	ID Info	Comments	Gang	Images	Attachments	SMT's	Intel Log	Registrant	Address
										Navigation	
	1			AMEX.	2 WIE ICANA				2	Current Page	All Pages

Gang: Primary and secondary gang, member status, status review date, association criteria, and membership comments.

**Images:** Displays and captures an unlimited number of images for a subject, including mugshots, scars, marks, tattoos, etc. Built-in support for scanner image capture or any TWAIN compliant device. Accepts existing images from Mug Shot Systems or Digital Cameras Builds photo-arrays on demand

**Attachments:** Associated documents that contain supporting details. Attachments can be any file, .including PDF, DOC, XLS, etc.

**Scars, Marks, Tattoos:** The location and description of scars, marks, and tattoos. Uses code tables to standardize dataentry.

**Registrant:** Sex, narcotics, arson or other offender type registration.

**Addresses:** Address type, building number, street, direction, street type, city, state, and zip code. Stores an unlimited number of address for each subject. Addresses are shared across subjects.

#### Associates

Associate type, last name, first name, middle name and date of birth. Stores an unlimited number of subject associates. The system automatically cross-links a subject and an associate

	том	IS ID: 2215		Subject/f	Place Name: <mark>B</mark> /	ALDUS, RONN	IIE D				
sociate	Key Words	Phone #'s	Vehicles	Weapons	Case Links	Inmate	Review	Contacts	Crime Types	1	
ubject	Physical	Misc	ID Info	Comments	Gang	Images	Attachments	SMT's	Intel Log	Registrant	Address
	nary Gang/STG:				<u> </u>		Rank:				<u> </u>
	dary Gang/STG:						Rank: Cap	tain			•
N	lember Status:		,		<b>–</b>						
	Review Date:						Status Date: 00	/00/0000			
	ation Criteria 1:							<b>•</b>			
Associ	ation Criteria 2:	Arrested more t	han once in the	company gang me	mbers.			<b>•</b>			

**Key Words (AKA, Alias, Moniker):** Key word and key word type. Stores an unlimited number of key words. Key words are shared across subjects.

**Telephone Numbers:** Telephone number, type, owner last name, owner first name. Stores an unlimited number of telephone numbers. Full or partial numbers can be entered and searched.

Vehicles: Vehicle year, make, model, color, style, VIN, owner name and address. Stores an unlimited number of vehicles.

Weapons: Serial number, caliber/gauge, manufacturer, model, country of origin, etc.

**Cases:** Associated cases, Suspect Cases, Defendant Cases, Informants, Associated Evidence, Associated Expenditures, Associated Field Events, Associated Forfeitures. Links between a subject and other information in other modules.

Inmate: Inmate Location, Inmate Mail Log, Inmate Visitor Log, Inmate Account, Inmate Separation Log

**Review (Status):** Review type, review date, next review date, and notes.

**Contacts:** Date, time address, agency, agent, reason and comments for a contact with the subject.

Crime Types: Crime type, date and comments. Tracks crimes a subject is known to commit or be associated with...

**Certifications:** A questionnaire that contains backup details for classifying a subject in a particular way.

## **Gang Module**

Group Name: <mark>12</mark>	th St Players		Group Type: Gang	g Nat	ion: <mark>Bloods</mark>		Chapter:		
mments	Images	Attachments	Rank Structure	Links	1				
ng/STG Name	Criteria	Communications	Leaders	Location	Miscellaneous	Criminal		History	1
	1			1	1				-
Gang/STG Nam	e: 12th St Players				Se	curity Group	: (All)		<b>•</b>
Sub-Name	es:								
Group Typ				Documentation Stat			•		
Rac Gang Natio	e: White		<u> </u>	# of Actual Membe		#	of Suspec	ted Members:	
Cit				Chap	ate:	<b>•</b>			
	ip: White, Black Asian			51					
Color	s: Red / Blue / Purple								-
Threat Inde	ex: High		<b>•</b>	Threat to Law Enforc	ement				
	in:								
Threat Descriptio	n:								
	n:								

**Gang Name:** Stores a complete profile on a gang, including nation, group type, nation, race, number of members, racial makeup, colors, thread index, threat description, etc.

Criteria: Gang/Group classification criteria and comments.

Communications: Communications, tags, symbols, hand signs, tattoos, drawing, grafitti.

Leaders: Allies, rivals, organizational structure, schools attended, leader, and sub leaders.

Location: Facility, division, section, area, police districts, jurisdiction, hangouts, headquarters, etc.

Miscellaneous: Recruitment techniques, propensity for disruption, web pages, publications, and significant dates.

**Criminal:** Weapons, sources of income, criminal methods, and criminal enterprises.

RIP for Window Edit Subjects		earch E <u>v</u> idence Employ the state of the sta	6 🗞 🕯	\$ <b>?</b> 🖬	Reports <u>A</u> dmin	Window Help		]_
GANG - 12th St				,,				
Group Name	: 12th St Players		Nation: <mark>Bloods</mark>		Type: <mark>Gang</mark>		Chapter:	
ang/STG Name	Criteria	Communications	Leaders	Location	Miscellaneous	Criminal	History	
omments	Images	Attachments	Rank Structure	Links				
								Page: 1 of 2
	1		2			3		Navigation
	4		5			6		

**History:** History notes and comments.

**Comments:** Notes and comments.

Members: Name, SSN, Date of Birth, Sex, etc.

**Images:** Stores an unlimited number of images for a gang

Built-in support for scanner image capture or any TWAIN compliant device. Accepts existing JPEG images

**Attachments:** Associated documents that contain supporting details. Attachments can be any file, .including PDF, DOC, XLS, etc.

Rank Structure: The ranking order of gang or group members.

Links: Links to members, gang addresses, gang key words, gang telephone numbers, gang vehicles and gang weapons.

## Graffiti Module

GRAFFITI - 1									
Type: <mark>Ga</mark>	ang Drawings		Case # <mark>34</mark>	133434	[	Date / Time: 01/	01/2003	12:00	
Graffīti Details	Description	Location	Comments	Images	Attachments	Subjects	Key Wo	rds Contacts	
	Graffiti	i ID• 1	<u> </u>			Security Acco	ee Group	CAID	
		er: 3433434					nt Number:	·	
	Graffiti Ty	pe: Gang Draw	rings		<u>-</u>	Initiat	ing Factor:	Camera	<u>•</u>
	Date/Time Report	ed: 01/01/200	3 12:00		Reported I	By:			
Date/Tim	e Created (if know	<b>vn):</b> 00/00/000	0 00:00						
Dat	e/Time Document	ed: 00/00/000	0 00:00		Documented I	By:			
D	ocumentation Not	es:							
	A con			MENT		•	ĩ		
		er: ANDERSON		MENT	•		) Dry Officer:	BELL, ALBERT	
	Assignment Da				<u> </u>	Target Cle			<u> </u>
Torget Co	ise Completion Da					Actual Cle		<u></u>	
	ise Completion Da		_			Cleanup Verific	-		
Actual Co	Cleaned Up		0			cleanup verme	ation bate.	00/00/0000	
	cicalica op	<b>.</b>							
Primary G	ang/Affiliation/Cre	w: 12th St Play	/ers			•			
Secondary G	ang/Affiliation/Cre	w: 26 Boys				-			
	Tagger II	0 1: dennis brim	eyer			т	agger ID 3:	3	
	Tagger II	) 2: aaabbbccc				т	agger ID 4:	4	
Entered: (	09/26/2007 10:01:46	By User: DE	)SA	Last Modified	<b>I:</b> 11 <i>1</i> 02/2007 09:€	54:13 <b>By User:</b>	DBSA		

**Graffiti Details:** Stores a complete profile for graffiti, date reported, date documented, agency, gang/affiliation/crew, tagger id, etc.

Description: Primary and secondary background and foreground colors, graffiti description.

Location: Location type, location name, address, county, municipality, neighborhood, census tract, etc.

Comments: Notes and comments.

Location: Facility, division, section, area, police districts, jurisdiction, hangouts, headquarters, etc.

**Images:** Stores an unlimited number of images for a graffiti item.

Built-in support for scanner image capture or any TWAIN compliant device.

Accepts existing JPEG images

**Attachments:** Associated documents that contain supporting details. Attachments can be any file, .including PDF, DOC, XLS, etc.

**Subjects:** Shows suspects related to the item.

Key Words: Key word and key word type.

**Contacts:** Date, time address, agency, agent, reason and comments for a contact.

### **Case Module**

wigator	Subject	Gang	Case	Evidence	Employee	Expenditur	ې ۲۱	Invento	ry Reports	Save	erint	Close	0-π Lock					
CASE -		e Number:	12345		_	_	Occu	rence	Date/Time	: 02/01/1	990 0	0:00						
Case	1	ocation.	Comm	ients	Reports		Images	1	ttachments	Subjects		Evidence	E	penditure	Field Ever	nt Timeline		
			-							-								
		se Number	1 and 1			-						roup: (Al						
		: Date/Time		M 990	00:00					56	curity G	roup: j(A	ii)			<b>•</b>		
Ŭ		se Openeo			00.00						Case Cl	osed: 0	ດກາດກາດດ	1				
		ase Status	- C					•				Type: Rol				•		
		nary Agen		SON, JO	EMARIA					Seco	ondary A							
	Assig	nment Date	. 00/00	/0000						Contrib	uting Ag	ency:				-		
	Sou	urce of Info	: Citizen					•		Evaluati	on of So	urce: Fai	irly Reliak	le		•		
	Evalua	tion of Info	Confirm	ed				-										
Na	ature of C	ase (State	): [														•	
Na	ture of Ca	ase (NIBRS	: Adminis	tering Ha	rmful Subs	tance											•	
E	ntered: 0	4/06/1999 1	9:36:50	By User	: DBSA		Last	Modifie	ed: 09/30/2	006 11:58:3	9 ByU	ser: DBS	A					

Case: Case number, occurrence date/time, date opened and closed, status, agency, nature of case, address of occurrence, etc.

Location: Grouping and address details.

**Comments:** Free text block for case comments and findings.

**Reports Written:** Reports type, date, and comments

**Images:** Stores an unlimited number of images for a case.

Attachments: Associated documents that contain supporting details

Subjects: Shows suspects and defendants related to the case

**Evidence:** Shows evidence items related to the case.

**Expenditures:** Shows narcotics and other expenditures related to the case.

Field Events: Shows Field Events related to the case.

**Timeline:** Summary of related events in date order.

### **Crime History (Suspects and Defendants)**

Wight       Wight <th< th=""><th></th></th<>	
Case Humber: 123231       Subject / Place Hame: ALBAUGH, RICHARD         mages       Attachments       Location History       Inmate Mail Log       Inmate Visitor Log       Inmate Account       Subject Name       Subject Physic         suspect       Suspect Notes       Defendant       Outcome       Location       Miscellaneous       Defendant Notes       Charges         Case Humber: 123231       Primary Subject for Case       Security Group: (All)         Subject Hame:       ALBAUGH, RICHARD       Date Opened: 01/01/1997       Date Closed: 00/00/0000	al
mages     Attachments     Location History     Inmate Mail Log     Inmate Visitor Log     Inmate Account     Subject Name     Subject Physic       Suspect     Suspect Notes     Defendant     Outcome     Location     Miscellaneous     Defendant Notes     Charges       Case Humber:     123231     Primary Subject for Case     Security Group:     (All)       Subject Name:     ALBAUGH, RICHARD     Date Opened:     01/01/1997     Date Closed:     00/00/0000	
Suspect         Suspect Notes         Defendant         Outcome         Location         Miscellaneous         Defendant Notes         Charges           Case Humber:         123231         Primary Subject for Case         Security Group:         (All)             Subject Hame:         ALBAUGH, RICHARD         Date Opened:         01/01//1997         Date Closed:         00/00/0000	
Suspect         Suspect Notes         Defendant         Outcome         Location         Miscellaneous         Defendant Notes         Charges           Case Number:         123231         Primary Subject for Case         Security Group:         (All)             Subject Hame:         ALBAUGH, RICHARD         Date Opened:         01/01//1997         Date Closed:         00/00/0000	
Case Ilumber:     123231     Primary Subject for Case     Security Group:     (All)       Subject Name:     ALBAUGH, RICHARD     Date Opened:     01/01/1997     Date Closed:     00/00/0000	
Subject Name: ALBAUGH, RICHARD Date Opened: 01/01/1997 Date Closed: 00/00/0000	
	<u> </u>
Jacket Number:	
Primary Agent: Secondary Agent:	
Defendant Case Status: Completed   Contributing Agency:	<u>•</u>
Medical Alert: None General Note: previous arrest	<u> </u>
- Warrant	
Warrant # Warrant Remark: Type:	•
Date Applied For: 00/00/0000 Date Issued: 00/00/0000 Date Served: 00/00/0000	
Arrest / Booking         Defendant Classification/Type: AG         Booking Number:    Inmate Number:	
Arrested Date/Time: 01/20/2006 00:00 Arresting Agent: ANDERSON, JOE G.	-
Arresting Agency:  Booking Agency: ATLANTA POLICE DEPARTMENT	
Booking Date/Time: 00/00/0000 00:00 Booking Officer: BELL, ALBERT	
Booking Date/Time: 00/00/0000 00:00 Booking Officer: BELL, ALBERT Booking Approved By: GEORGE, TOM D  COOK, BOB D	•
	- -

Suspect: Case number, primary and secondary agent, date opened and closed, status, contributing agency, case notes, etc.

**Suspect Notes:** Free text block for case comments and findings.

- **Defendant:** Case number, primary and secondary agent, date opened and closed, status, warrant dates, warrant number, date arrested, arrest city, etc.
- **Location:** Location within a detention facility and address type, address, cross street, grouping, facility, division, etc.

Case Outcome: Bond amount, disposition, sentence, nature of case, forfeiture type, fine and restitution amounts, drug, etc.

**Miscellaneous:** Grouping and information source details.

- Defendant Notes: Free text block for case comments and findings.
- **Charges:** Stores a complete arrest history for a defendants participation in a case. NIBRS and State offense charges, arrest class, arrest class, charge disposition and comments.

**Images:** Stores an unlimited number of images

**Attachments:** Associated documents that contain supporting details. Attachments can be any file, .including PDF, DOC, XLS, etc.

Inmate Location: Cell block, cell number, locker, facility, division, section, area, dates, etc.

Inmate Mail Log: Mail type, date, correspondents name, relationship, address, etc.

Inmate Visitor Log: Visit date, time, visitor name, relationship, address, etc.

**Inmate Account:** Deposit method, date, amount, depositor, relationship, address, etc.

Subject Name: Name, Address, Demographics, SSN, drivers license, date of birth, primary image, etc.

**Subject Physical:** Complete physical description, including sex, race, height, weight, ethnic origin, build, hair color, hair style, eye color, facial hair, teeth, handicaps, etc.

## **Evidence Module**

		ndows (																	<u>_     ×</u>
<u>File</u> Ed	lit <u>S</u> ub	jects <u>G</u> ar	ngs ⊆			lence <u>E</u> r		Expenditure						/indow <u>H</u> e	elp				
Navigat			<b>E</b> iang	Case	🐝 Evidence		Expenditure	e FI			<b>H</b> Save	Print	<b>∏+</b> Close	C−π Lock					
-	999 - 199299 1	Case #:																	_O×
		Case Nu	Imber	r: <mark>12345</mark>			Туре о	f Evidence:	Narcotic										
Evid	ence	Evidence I	tem	Disposition	For	feiture Iter	n   Ov	/ner/Address	Forfeitu	ure Commer	nts	Custody	Subjec	cts   Image	es	Attachmer	nts		
		Case N	umbe	12345				_			Secur	ity Grou	ip: (All)		_			•	
	S	earch Wa	rrant #	* 93-29869				-				Seizure	#						
	Sei	zure Date	e/Time	e: 08/21/1	993	00:00	]			Sea	arch War	rant Typ	e:					•	
		Info	rman	t:				•	1										
			Agen	t: WHEELE	R, DOUG	A		•			c	omplete	d: No	-					
	Cont	ibuting A								-									
	Pr	imary Gro	ouping	j:				-	1	Se	condary	Groupir	ng:					-	
			Bea	t:				-				Secto	or:					-	
		C	)istric	t:				-	ĺ			Gr	id:					•	
		1	Facility	y:				-				Sectio	n:					•	
		Di	ivisior	n:				•				Are	ea:					•	
	Sei	zure Add	ress	1:															
	Sei	zure Add	ress	2:															
		Seizu	re City	y:				•	Seizure	e State:		•	Seizure	Zip Code:					
	Enter	ed:		1	By User:			Last M	lodified:			By Use	er:						
		a a Fuida	D.			1													
	ору Ба	se Evidei	ice Da	ita to New	Record														
Ready																			

Evidence: Case number, search warrant number, warranty type, seizure date/time, agent, contributing agency, address, etc.

**Disposition:** Disposition, Notes, Comments, etc.

Forfeiture: Forfeiture date/time, agency, officer, reason, amount, amount, comments, etc.

**Custody:** Custody chain from and to, date and time.

Subjects: Subjects related to the evidence item.

Evidence Item: Type of evidence, lab number, item description, location, cost, value, drug, quantity, disposition, notes, etc.

Images: Stores an unlimited number of images

**Attachments:** Associated documents that contain supporting details. Attachments can be any file, .including PDF, DOC, XLS, etc.

## **Employee Module**

Elle Edit Subjects Gangs Cases Search Evidence Employees Expenditures Field Event Inventory Reports Admin Window Help          Image:	
Navigstor Subject Gang Case Evidence Employee Expenditure FI Inventory Reports Save Print Close Lock  EMPLOYEE - ANDERSON, FRANG G.	
Employee Name: ANDERSON FRANCIC	_ 🗆 🗵
Name         Status         Undercover         Emergency         Vehicle         Comments         Images         Attachments         Inventory	
Officer ID Humber:       JS-3982         Last Hame:       FANG         Midde Hame:       S.         Address 1:       33 SW JONES         Address 2:       City:         City:       TLANTA         State:       GAT         Date of Birth:       02/12/1973         Sex:       Male         Work Phone:       7700 282-1985         Officer PIH       5434344         F.       Ext:         Beeper Phone:       7.070 282-1985         Officer PIH       5434344         F.       Ext:         Beeper Phone:       7.070 2842-2819         Officer PIH       5434344         F.       Ext:         Ext:       Sex:         Maler Phone:       7.070 282-1985         Ext:       Ext:         Ext:       E	
Jodate succeeded	

Name: Employee name, address, SSN, date of birth, sex, telephone numbers, etc.

Status: Agency, title, rank, status, date employed, comments, etc.

Undercover: Undercover name, address, SSN, date of birth, sex, telephone numbers, drivers license, etc.

**Emergency:** Primary and secondary contact name and address, preferred hospital, blood type, medical comments.

Vehicle: Primary and secondary vehicle of the employee.

Comments: Free text block for comments.

**Images:** Stores an unlimited number of images

**Attachments:** Associated documents that contain supporting details. Attachments can be any file, including PDF, DOC, XLS, etc.

**Inventory:** Inventory items issued to the employee

## **Expenditure Module**

GRIP for Windows (v7.4.00b) File Edit Subjects Gangs Cases Search Evidence Employees Expenditures		<u>-     ×</u>
Die Enr Sonders Zeinds Zeses Search rünnende Einholdees röchendriches		
Navigator Subject Gang Case Evidence Employee Expenditure FI In EXPENDITURE - Case #: 1	Inventory Reports Save Print Close Lock	
Case Humber: 1 Subject: ALLEN, KAR		
Expenditure Location Currency Images Attachments		
Case Humber: 1 Subject: ALLEN, KAROL Informant: ANGELL, SHANDA M CI Humber:	Security Group: (All) Agent: ANDERSON, JOE MARIA Contributing Agency:	
Witness:	Authorized By:	
Buy Date: 01/01/2002 Buy Time: 12:00	Expenditure Amount Source of Funds Buy \$ Informant \$ Total	
Expend City: ACKLEY	City 100.00 .00 100.00	
Reason llote:	0.00 0.	
	0.00 0.00 000 00.00 000 00.00 000 000 000 000 000 000 000 000 000 000 000 000 000 000 000 000 0000	
Drug:         Amphetamines - ( Schedule III )         V           Quantity:         1.000         Dosage Units/Items         V	Total: 100.00 0.00 100.00	
Entered: 06/06/2002 21:07:29 By User: DBSA Last Mo	lodified: 08/13/2006 14:41:07 By User: DBSA	
	Lookup Subject Lookup Informant	
Ready		

**Expenditure:** Case number, subject name, agent, informant, witness, comments, buy date/time, expenditure city, reason, drug, quantity, source of funds, amount, etc.

Location: Grouping details.

Currency: Serial numbers and denominations of the currency used in the expenditure.

**Images:** Stores an unlimited number of images

Attachments: Associated documents that contain supporting details. Attachments can be any file, .including PDF, DOC, XLS, etc.

## **Field Event Module**

	<u>- 🗆 ×</u>
Eile Edit Subjects Gangs Cases Search Evidence Employees Expenditures Field Event Inventory Reports Admin Window Help	
Navigator Subject Gang Case Evidence Employee Expenditure FI Inventory Reports Save Print Close Lock	
	- <u> </u>
FI # 1111 Case # Date / Time: 01/01/1999	
Field Event         Location         Comments         Attachments         Subjects         Vehicles	
	-
FI #  111  Security Group: (All)	
Contact Date/Time: 01/01/1999 00:00	
Event # Associated Case #	
Primary Agent: ANDERSON, FRANG G. 💌 Secondary Agent:	
Gang: 12th St Players	
Gang Race: American Indian	
Contact Reason: Drug Raid	
NIBRS:	
State Offense:	
Entered: 12/18/2002 21:49:24 By User: DBSA Last Modified: 10/28/2006 15:51:42 By User: DBSA	
Ready	

Field Event: FI number, contact date/time, case number, primary and secondary agent, gang, gang race, NIBRS, State Offense, address, etc.

Location: Address and grouping details.

**Comments:** Free text block for field investigation comments and findings.

Attachments: Associated documents that contain supporting details. Attachments can be any file, .including PDF, DOC, XLS, etc.

Subjects: Shows subjects related to the field investigation.

Vehicles: Shows vehicles related to the field investigation.

## **Financial Accounting Module**

inancial Accounting - [New	1				
Name (Account): <mark>SMITH, BC</mark>	DB	Date: 01/01/2006 Action:	Deposit Amount:	: 100,000.00	
inancial Accounting					
Agent Name (Account):	SMITH, BOB	•	Security Access Group:	(All)	
Funds Source:	Federal	<b>•</b>	Action Date/Time:	01/01/2006 12:00 AM	
Amount:	100,000.00		Action Type:	C Withdrawal	
Description:	Drug buy money from DEA f	or narcotics.			-
Entered:	By User:	Last Modified:	By Use	r:	

The financial accounting module is used to track funds deposited into agent buy accounts. The module treats each agent like a bank account. You can deposit and with withdraw buy funds into their accounts. As drug or information buys are made through the Expenditure Module, GRIP automatically deducts funds from an agents account. GRIP will give you a detailed report or sources and uses of funds.

Financial Accounting: Agent name, source of funds, date/time, amount, action type (deposit or withdrawal) and description.

DB Software Associates, LLC				Printed: 11/26/2007
		FINANCIAL ACCOUNTING by AGENT		
	Agent	Name: SMITH, BOB Action Date From: * To: *		
Agent	Date	Description		Amount
smith, Bob				
	09/22/1994	Drug Buy - 1.200 Grams Methamphetamines		-100.00
	02/28/1997	Drug Buy - 2.300 Grams Methamphetamines		-100.00
	09/08/1997	Drug Buy - 14.000 Grams Methamphetamines		-760.00
	01/01/1998	Drug Buy - Assist		0.00
	01/02/2004	Drug Buy - Assist - 3.000 Grams Barbituates		-500.00
	01/01/2006	Deposit ( Transfer From: SMITH, BOB )		100,000.00
			Total for SMITH, BOB	98,540.00
			Report Total:	98,540.00

Page 1 of 1

## **Inventory Module**

GRIP for Windows (v7.4.00b)		
File Edit Subjects Gangs Cases Search Evidence Employees		
Navigator Subject Gang Case Evidence Employee Expenditur		
INVENTORY - 1-#4 C/N TRIPLE CHRGR IN GRY PALE		
Inventory ID: 397 Item Description: 1-#4 C/N TRIPLE	CHRGR IN GRY PALE	
Inventory Attachments		
Classification: Ammunition		
Classification: Ammunition	Security	∕ Access Group ((All) ▼
Serial Number: N/A		Property Tag: 222222222
Owner: FBI Purchase Vendor:	<u> </u>	P.0. #
Acqisition Date: 00/00/0000		Disposal Date: 00/00/0000
Purchase Price: .00		Disposal Price: .00
Comments: BLK CABINET 3RD SHELF -		
Agent Assigned To	Issued Returned	
OPERATIONS EQUIPMENT,	10/13/1993 00/00/0000	
		Rows 1 to 1 of 1
Entered: 10/06/2002 13:04:59 By User: DBSA	Last Modified: 12/05/2002 18:04:01 By User: D	
		Insert Detail
Ready		

**Inventory:** Classification, item description, serial number, owner, acquisition date, disposal date, comments, agent assigned to, date issued and returned.

**Attachments:** Associated documents that contain supporting details. Attachments can be any file, .including PDF, DOC, XLS, etc.

## Reports

GRIP for Windows (v7.4.00b)	
Eile Edit Subjects Gangs Cases Search Evidence Employees Expenditures Field	ld Event I <u>n</u> ventory Reports <u>A</u> dmin <u>W</u> indow <u>H</u> elp
🕴 🥸 🕸 🔁 😫 📓 😓	🗊 🖬 🎒 🕪 🚥
Navigator Subject Gang Case Evidence Employee Expenditure FI Inventory	
G Report	
Report Result	
	-
Report Classification: - ALL -	1
Reports	Report Description
Agent Informant List	A listing of informants, grouped by agent.
Ages of Gang Members by Gang	
All Evidence Seized	
All Expenditures	
Arrest Class Summary	
Case Export	
Case Occurances by Date	Entered From: 20/00/0000
Cases Assigned by Agent	To: 00/00/0000
Cases Assigned by Agent with Primary Subjects	
Cases by Address	Agent Name:
Cases by Area	
Cases by District	
Cases by Lab Type	
Cases by Primary and Secondary Grouping	
Cases By Primary Grouping With All Subjects	
Cases Closed by Date	
Cases Closed by Date with Primary Subjects	
Cases Closed by Sentence Length	
Cases Opened by Date	
Cases Opened by Date with Primary Subjects	
	Clear <u>R</u> un Report
	Cancel
Ready	

**Reports:** Each module comes with a multitude of pre-defined reports. Anything entered into the system can be printed out on any laser printer, including images.

## **Code Tables**

ode Table Maintenance				
Code Table		Documentation Status		
enditure Source	_	Fully Documented		
Color		Members		
al Hair		Handsigns		
al Shape		Colors		
ity				
eiture Agency				
iture Reason				
eiture Type				
g Criteria				
g Documentation Status				
) Member Association				
) Member Status				
g Nation				
ng Race				
sses Type				
īti Color				
iti Initiating Factor				
iti Location				
fiti Type				
ир Туре				
uping - Primary				
ouping - Secondary				
ws 50 to 72 of 140	•	Rows 1 to 4 of 4		
Code Table Values <u>S</u> ave	e As			Insert New Row

**Configurable:** Over 135 user-maintainable code tables to allow for agency customization.

## **Searching Capabilities**

GRIP fo	A NATIONAL CONTRACTOR											<u>- 0 ×</u>
-			Cases Search Evid					Admin Window				
Navigator	🕵 Subject	🕱 Gang	🗐 🝁 Case Evidence	🙀 🚡 Employee Expenditure	📎 🛔 Fl Invento	ry Reports	Save Print	<b>∭t oπ</b> Close Loci	2.65			
G Global	Link A	nalysis Sea	arch									-OX
Results		Images	Search Tree									
Subject		Comments	Address	Associate	Key Word	Phone #	Physical Mari	k Vehicle	Weapon	Postal Log	Contacts	
			Gan	ar 🗌			•					
				ex:			Date of Birth	: 00/00/0000	to 00/00/0	0000		
			Rac			•	Ethnic Origin		1 00/00/	•		
				ht: [ɔ] ' [00] '	' to 0 ' 0		Weight					
			Hair Cold			-	Glasses			•		
			Buil	ld:		-	Eye Color	:				
			Hair Styl	le:		-	Hair Length	:		•		
			Teet	th:		-	Facial Shape	:		-		
			Mustach	ne:		-	Mustache Style	:		•		
			Beard Styl	le:			Complexion	:		-		
			Handica	ap:		-	School	:		<b>_</b>		
			Weapo	1						•		
			Crime Special	ty:						•		
								Advance	d	Clear	Search Data	abase
	. 1											
Clear A											<u> </u>	<u>Cancel</u>
Ready												/

#### **GRIP** Searching

The system supports searches of the entire database based on any specified criteria, including physical description, physical marks, associates, key words, addresses, vehicles and phone numbers. GRIP retrieves records meeting the search criteria and displays a photo of each subject, along with all related information. Subjects matching the search criteria may be printed on a local or network printer.

Using full, partial, or sound search methods, you can search the information entered.

- Full finds exact matches only. Johnson will find records where the last name is Johnson only.
- **Partial** finds partial matches. **John** will find records where the last name begins with John.
- Sound finds similar sounding matches. Smyth will find records like Smith, Smythe, etc.

#### **Global Link Analysis Search**

Global Link Analysis Searching allows users to do multi-dimensional searches of data entered into GRIP. A multidimensional search is a search across different types of data, combining the results to produce a list of subjects matching all search criteria. Global Link Analysis Searching allows users to search across subjects, address, associates, key words, telephone numbers, physical marks, and vehicles. The following types of search can now be performed with GRIP:

- Find all males with black hair who belong to the Crips gang and have a nickname of 'Mickey' and have a tattoo of a skull on their left arm.
- Find all whites on the north side who associate with Mike Jones and drive a red, ford mustang.

0	Subjects G	¥ 🕄	*	۵ 🕸	xpenditures Field Event Invento	6	<b>Q+</b>	о <del>л</del>			
vigstor Global	Subject	Gang Case	Evidence Em	nployee Expenditure	FI Inventory Reports Say	e Print	Close	Lock			
bject	Y	1	dress	Associate	Key Word Phone #	Physical Ma	ark Vehicle	Weap	00	Postal Log	Contacts
sults	Imag		arch Tree	Associate	eyword Phone -	Filysical we	ark   venicie	**cak	ion	PostarEog	Contacts
Row	Subject #	Record Type	Type	Subject Status	s Subject / Place Name	e (	SSN	Date of Birth	Sex	Detainee #	Security Grou
1		Full Record	Adult		ALBAUGH, RICHARD		981-82-8039	03/06/1971	Male	1581	(All)
2	00004055		Adult		ALLEN, CHARLES B			09/11/1976	Male	4055	(All)
3	00003921	Full Record	Adult		ALLEN, KAROL	İ		11/18/1971	Female	3921	(All)
4	00003653	Full Record	Adult		ARMEL, JOHN W	i	983-08-8041	11/30/1971	Male		(All)
5	00003592	Full Record	Adult		BEAN, JOSEPH T	i	984-80-2385	11/30/1971	Male	3592	(All)
6	00003922	Full Record	Business		þ		999-99-9999	11/18/1971	Male	3922	Narcotics Unit
7	00003936	Full Record	Adult		JONES, HOWARD			12/02/1971	Male	A12345	(All)
8	00003947		Adult		Х,Х			04/13/1973			(All)
9	00003952		Adult		XX, XX			05/12/1973	Male		(All)
										Rows	1 to 9 of 9
		ve As								Rows	1 to 9 of 9 Cancel

#### **Characteristic Search**

Gang, sex, date of birth range, race, ethnic origin, height range, weight range, hair color, glasses, build, eye color, hair style, hair length, teeth, facial shape, mustache style, beard style, complexion and crime specialty.

#### **Physical Mark Search**

Scar, mark or tattoo, location and description.

#### **Associate Search**

Last name, first name, middle name, suffix and place name.

#### **Key Word Search**

Key work, AKA, alias, moniker.

#### **Address Search**

Building number, apartment number, street, street type, direction, city, state and zip code.

#### **Vehicle Search**

Year, make, model, style, type, color, plate, state, VIN and owner name.

#### **Phone Number Search**

Full or partial telephone number and owner name.

#### Weapon Search

Serial number, model, caliber/gauge, country of origin, manufacturer, magazine/cylinder and gauge.

#### **Comments Search**

Comment phrases or key words.

#### **Contacts Search**

Date, time, reason address.

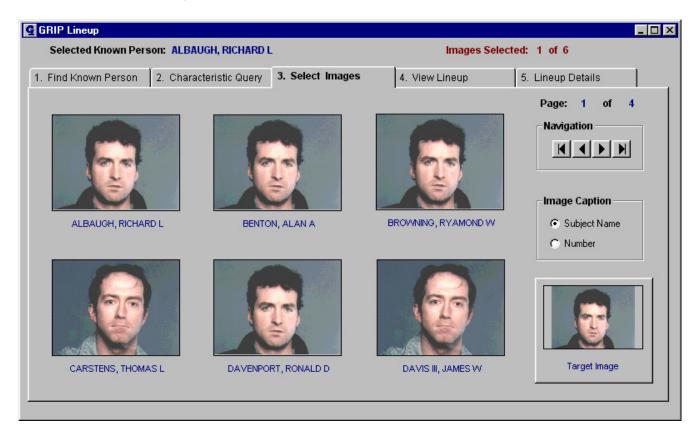
## **Search Tree**

Search by Associate earch Results Images	Search Tree			
■       ABBAS, LINDAL         ■       AGEE, DEBRAL         ■       ALBAUGH, RICHAI         ■       ANGELL, SHANDA         ■       ANGELL, SHANDA         ■       ANGELL, SHANDA         ■       ANGELL, SHANDA         ■       BRETZ JR, DENNI         ■       AGEE, DEBRA         ■       BRIGHT, JAME         ■       BRIGHT, JAMES A	L HARD L S A RICHARD L DENNIS C ennis Thomas DN, CAROL L STEPHEN E s Thomas CAROL L			
			<u>D</u> k	Cancel

#### **Search Tree**

Automatic associate's matrices (search tree) are built whenever a user performs a subject search in GRIP. In addition to retrieving a list of subjects which match the search criteria, GRIP will automatically build an associate matrix. An associate matrix allows you to immediately view all associates of a subject. For example, an associate matrix allows you to view associates of associates, etc.

## **Search Photo Array**



#### **Photo Array**

GRIP brings a subject list to life by displaying photo arrays of six images matching the criteria specified by the user. Images can be instantly enlarged at the touch of a button to focus on specific areas of interest such as scars, marks or tattoos. With the addition of a color printer, photos can be printed in full color.

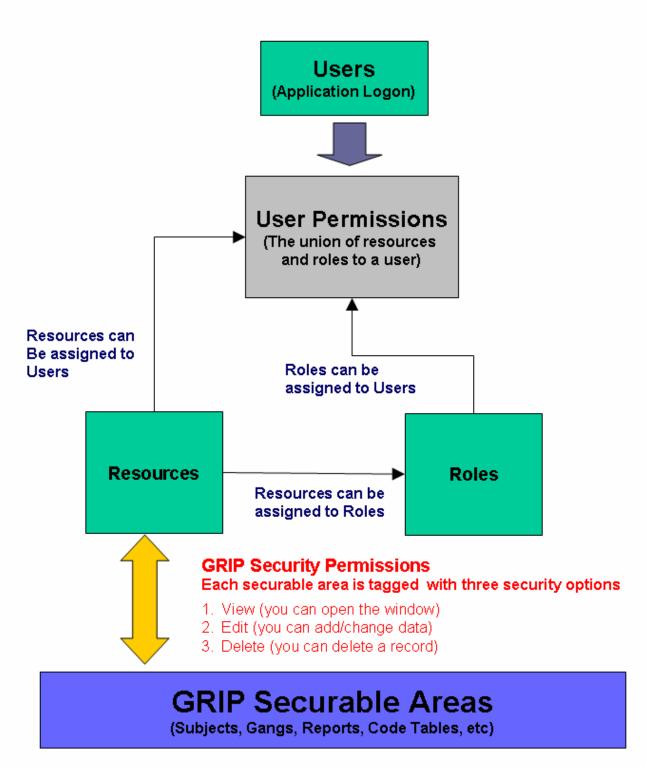
## Security

Resource Name	Description
ADDRESS_DELETE	Delete Address Records
ADDRESS_EDIT	Edit Address Records
ADDRESS_VIEW	View Address Records
🥖 ASSOCIATE_EDIT	Edit Associate Records.
ASSOCIATE_SEARCH_VIEW	Perform Associate Searches
ASSOCIATE_VIEW	View Associate Records
Note: Case_delete	Delete Case Records
🥖 CASE_EDIT	Edit Case Records
CASE_VIEW	View Case Records
SODE_TABLE_DELETE	Delete Code Table Records
CODE_TABLE_EDIT	Edit Code Table Records
CODE_TABLE_VIEW	View Code Table Records
	Delete Crime History Records.
CRIME_HISTORY_EDIT	Edit Crime History Records.
CRIME_HISTORY_VIEW	View Crime History Records.
EMPLOYEE_DELETE	Delete Employee Records
SEMPLOYEE_DELETE	Delete employee Records.

#### **Enhanced Security**

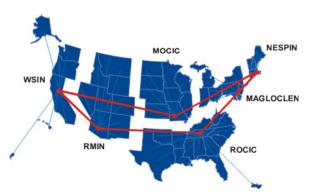
GRIP includes an enhanced system security. Each group of information and function is assigned a resource permission. These resource permissions can either be assigned to a group or an individual. If a user does not have a specific resource permission, either directly assigned or via membership in a group, they are restricted from viewing/editing data or performing secure functions. For example, a user may be granted permission to view data records, but may not be able to edit those records. Security is completely and totally controlled by an on-site systems administrator.

## **GRIP User Security**



## RISSIntell Bulk Export

The ability to export data and create upload files for the Regional Information Sharing Systems' RISSIntel Database.





Lie Fai	: <u>S</u> ubjects	<u>G</u> angs	⊆ases	<u>5</u> earch	E⊻idence	Employee:	; E <u>x</u> pendit	ures Field	Event I <u>n</u> v	entory	Reports	<u>A</u> dmin	<u>W</u> indow	Help				
() Navigato	🕵 r Subject	💥 Gang	🔒 Case	Seiden	🥸 ce Employ	ee Expendit	ire Fi	inventory	<b>R</b> eports	Save	Print	<b>∏</b> + Close	<b>0-π</b> Lock					
	intel Bulk																	_
	Results																	
	Number	<u> </u>	Activit		Crime Eve	ent Date	s	ubject Last	t Name	_	Subie	ect First I	lame	Su	bject Middle	Name	Subject Suffix	Su
		REET GA			9/24/2006													
	4054 AB	BDUCT-NO	RANSO	M OR A01	/28/2004		۹дд			E	988							
	4083 ST	REET GA	١G	09	9/24/2006		Brown			J	loe							
		BORTIFAC	IENT		2/06/2002		est				est							
i I	4082 str	reet gang		09	9/24/2006		est			b	est							
	ve AS																Can	



#### **Appendix A - GRIP Code Tables**

Address Type Agency Area Arrest Charge Disposition Associate Relationship Attachment Type Beard Style Beat Blood Type Build Case Report Type Case Status City Closing Type Code Table Master Complexion Contact Reason **Contributing Agency** Country County **Court Disposition** Court Type Crime Activity Crime Specialty Crime Type Criteria Question Type Criteria Status Custody Agency Defendant Case Disposition Defendant Case Status **Defendant Classification** Deposit Method **Dissemination Instruction** District Division Drug **Drug Schedule Employee Status** Employee Type Ethnic Origin Evaluation of Information Evaluation of Source **Evidence Disposition** Evidence Type Expenditure Reason **Expenditure Source** Eye Color Facial Hair Facial Shape

Facility Forfeiture Agency Forfeiture Reason Forfeiture Type Gang Criteria Gang Documentation Status Gang Member Association Gang Member Status Gang Nation Gang Race Glasses Type Grid Group Type Grouping - Primary Grouping - Secondary Hair Color Hair Length Hair Style Hand Preference Handicap ID Number Type Image Type Inmate Cell Block Inmate Cell Locker Inmate Cell/Bed Inmate Dorm Inmate Location Unit Inventory Classification Inventory Owner Key Word Type Lab Type License Plate Type Mail Log Type Marital Status Measurement Mustache Mustache Style Name Suffix Nature of Case **NIBRS Codes** Occupation Phone Type Primary Grouping Race Record Type **Registrant Type Release Status Report Classification** Report Group

#### Appendix A - GRIP Code Tables (continued)

Reports **Review Type** Road Direction Road Type Scar, Mark, Tattoo Location Scar, Mark, Tattoo Type School Search Warrant Type Secondary Grouping Section Sector Sentence Length Separation Type Sex Source of Information Speech Cartelistic State

State Offense Codes Subect Status Subject Type Suspect Case Status Teeth Threat Index UCR Codes Vehicle Color Vehicle Style Vehicle Type Violence Potential Warrant Remark Warrant Type Weapon Caliber/Guage Weapon Country of Origin Weapon Manufacturer Weapon Type

## **APPENDIX B - HARDWARE / SOFTWARE REQUIREMENTS**

#### **Network Server Requirements**

(Microsoft SQL Server or Sybase SQL Anywhere)

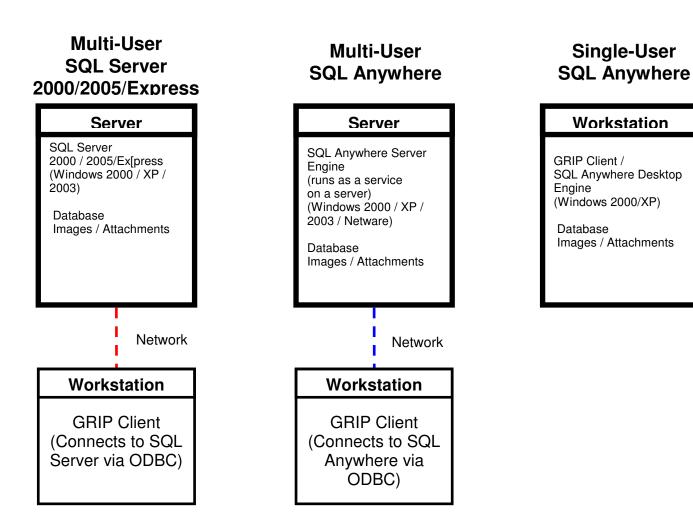
	Minimum	Recommended
Processor	Pentium III	Pentium III
Memory	1024 MB	2048 MB or higher
Hard Drive	100 GB	200 GB or higher
Operating System	Windows 2000/XP/Vista®	Windows 2000/XP/Vista ®
Mouse	x	x
Monitor	Х	x

#### Desktop / Laptop Client

	Minimum	Recommended
Processor	Pentium III	Pentium III
Memory	512 MB	1024 MB or higher
Hard Drive	10 GB	50 GB or higher
Operating System	Windows 2000/XP/Vista®	Windows 2000/XP/Vista ®
Mouse	x	x
Monitor	x	x

#### X = required component, but no specifications are necessary

Window 2000/XP are registered trademarks of Microsoft Corp.



## **APPENDIX C -** Frequently Asked Questions

#### Q. Can GRIP be used in a Network Environment?

**A.** YES! - GRIP® is designed to function in either a stand alone or network environment. The database can either be Sybase SQL Anywhere or Microsoft SQL Server.

#### Q. Can GRIP handle BIG databases?

**A.** YES! GRIP® uses high power, low cost client server database engines. With all databases performance tends to degrade as database size increases. GRIP<sup>®</sup> is no different; however GRIP® can handle files which contain 100's of thousands of records with impressive speed

#### Q. What is the Maximum Size of a GRIP database?

**A.** BIG! - GRIP's database actually consists of many different data tables. Because each of these tables can grow to hundreds of thousands of rows, the maximum size of the database can potentially be many gigabytes of data. GRIP® is capable of handling the volume of data created by most law enforcement agencies.

#### Q. Can I create my own forms and reports?

**A.** YES! - GRIP has built in reports ready for use. Beyond the built-in capabilities of GRIP, because GRIP® data is stored in a standard ODBC database, the data can be accessed by many reporting programs.

#### Q. What kind of hardware should I have to run GRIP?

**A.** We recommend that your computer be at least a Pentium III (or equivalent) and have at least 512 MB of RAM and 50 Megabytes of available disk space. Because GRIP is a database application you will likely require several hundred megabytes of free disk space to store your data.

#### Q. Our agency has several years of data in another system, can it be converted?

**A.** Generally speaking, YES. Each software program or system has its own method or format in which data is stored. Due to the wide variety of systems and file formats each data conversion task is different. Some conversions are easier than others and in some cases the data can not be converted without considerable time, effort and expense. DB Software Associates can and does provide data services. The cost to convert your data to the GRIP system must be quoted on a case by case basis. By providing DB Software Associates with a sample of the data files or written documentation of the exact file formats and indexes, we can determine the complexity and scope of effort necessary to perform the conversion.

#### Q. How is GRIP Licensed?

**A.** GRIP® is licensed per concurrent user. So, for example if your agency purchases a 4 user license, you can install GRIP® on as many machines as you wish <u>within your agency</u>, however the software will prohibit more than 4 people from using it at any one time. This permits great flexibility at a minimal expense for your agency.

#### Q. Can I obtain a maintenance support agreement for GRIP?

**A.** Yes. DB Software Associates offers an annual software support and maintenance agreement to ensure that your agency will receive technical assistance when needed. Technical support is provided via both e-mail and/or voice telephone and/or via modem and is provided for a fee, depending on the level of service desired

#### Q. Will I get any updates to the Software at a later time?

**A.** Licensed users with paid support agreements are entitled to FREE bug fix and all update releases. If a maintenance package is not purchased, future product version releases may involve an upgrade fee.

#### Q. What if our agency needs to request change to software, can we do that?

**A.** Yes. Changes can and will be made to GRIP. However, GRIP is not sold as a customized system. GRIP is a product! Requests for changes will be accepted from all licensed users and will be evaluated to determine the impact of the change on all licensed users. If it is determined that the requested change would benefit the product as a whole, then the requested change will be scheduled for a future release. Changes which are so specific as to only benefit a few agencies at the expense of others will not be implemented. No one software product can be all things to all agencies, therefore some compromises need to be made.